

Assessment Plan 2023-2024
Behavioral Health and Human Services

Academic year 2023-2024
Behavioral Health and Human Services Learning Outcomes

Communication & Interactions with Clients

Verbal & nonverbal communication is effective, age appropriate, & professional; demonstrates appropriate level of affection; listens well; communicates effectively w/people who are nonverbal.

MEASURES	RESULTS	ACTIONS
<p>Employer Evaluation of Internship</p> <p>Internship Evaluation Form</p> <p>Implementation Plan (timeline) Spring</p> <p>Key/Responsible Personnel Joanna Girard</p> <p>Indirect - Survey</p> <p>Target</p> <p>Mean score is 3.5 or above</p>	<p><i>No results have been added.</i></p>	<p><i>No actions have been added.</i></p>
<p>Employer Evaluation of Internship</p> <p>Internship Evaluation Form</p> <p>Implementation Plan (timeline) Spring</p> <p>Key/Responsible Personnel Joanna Girard</p> <p>Indirect - Survey</p> <p>Target</p> <p>50% or more of the students score above a 3.5</p>	<p><i>No results have been added.</i></p>	<p><i>No actions have been added.</i></p>

Communication & Cooperation with Team Members

Courtesy, communication skills, initiative, willingness to help others, seeks & follows direction; accepts discipline and conforms to policies/limits of management.

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Key/Responsible Personnel Joanna Girard Indirect - Survey Target 50% or more of the students score above a 3.5		
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Stability

Evenness of temperament, maturity, reaction under stress or strain, ability to work under pressure, and response to unpleasant situations.

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Ethical Behavior

Ability to maintain confidentiality, honesty, and professional behavior and boundaries.

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Internship Evaluation Form Implementation Plan (timeline) Spring Key/Responsible Personnel Joanna Girard Indirect - Survey Target 50% or more of the students score above a 3.5		
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Judgement

Ability to analyze problems, reach sound conclusions, use initiative, protect rights of all clients, & treat people with dignity & respect.

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Employability

Attendance, reliability, punctuality, enthusiasm, & professional appearance.

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Aptitude

Accuracy of observations, meets person's basic needs, maintains safety, problem solves effectively, encourages self-esteem and client independence.

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Understanding of Paperwork & Processes

Demonstrates awareness of purpose of programs & teaming process; completes all work reliably, up to standards, and within timelines.

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Practical Application of Skills

Demonstrates competence of coursework related skills.

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